

1 Determining Version/Protocol for Thunderbird

1.1 How to Determine the Client Application Version

Under the “Help” menu option of the Thunderbird application, select “About Thunderbird”. These are from Thunderbird v7 (above, Windows 7) and v3 (below, Linux) respectively.



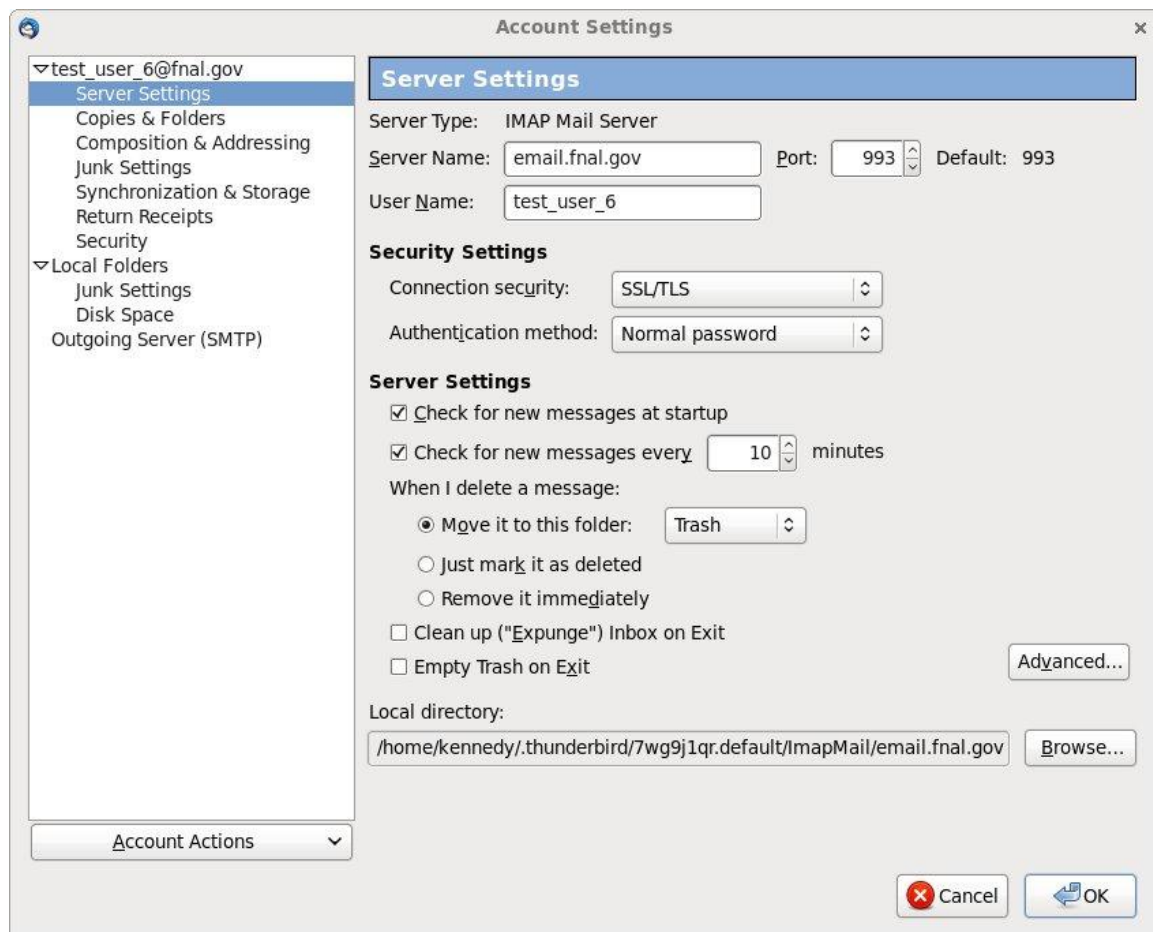
1.2 How to Determine the Email Protocol in Use

Thunderbird should be configured to always use the IMAP/SMTP protocols with Fermimail. There is no choice about the outgoing protocol; Thunderbird uses SMTP.

To check the incoming mail server protocol, under the “Edit” menu option of the Thunderbird application, select “Edit Account Settings”.

- Windows: “Account Settings” is under the “Tools” menu option.

To access the protocol in use with a configuration, find the configuration in the left column, and select “Server Settings”:



The protocol in use is indicated by the “Server Type” field at the top of the settings. For Thunderbird, one almost always uses the IMAP, indicated here by “IMAP Mail Server”. The only alternative is a POP Mail Server, which is not supported by FermiMail.